



Bristol Health & Wellbeing Board

CQC Thematic Review – Integrated Care of Older People

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| Author, including organisation | Beveleigh Evans Better Care Programme Director Bristol CCG/ Bristol City Council |
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| Date of meeting | 21 October 2015 |
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| Report for - Information |
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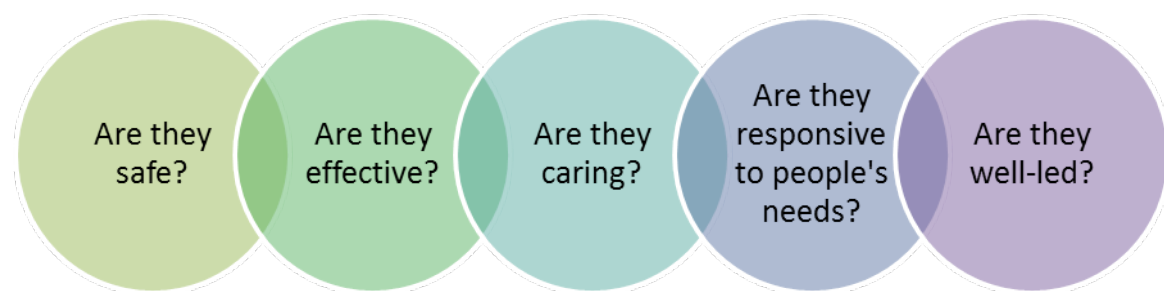
The Care Quality Commission (CQC) is carrying out a themed review exploring 'How does the integration of care affect older people's experience.'

They will be focussing on the ways services share information and people using services feel about how co-ordinated their care is and whether this makes a difference to their experience and outcomes.

They will be speaking to a range of older people and their carers but will start off by identifying a cohort of people who have come into contact with services due to key conditions:

- Following fractured neck of femur.
- People following a stroke.

They ask the same five questions of all the services we inspect.



What will they be looking at?

- Assess quality of care across services within localities
- How we regulate the new model of care
- Focus on pathways
- Individuals experiences – plan to speak to healthwatch, voluntary groups and public groups
- Data on how people interest with and move between organisations
- Sharing of information between organisations for co-ordinated care
- Review of commissioning around provided integrated care for older people.

CQC will be carrying out their fieldwork between October 2015 and December 2015. Following the thematic review the CQC will produce a national report under Section 48 of the Health and Social Care Act 2008, to present their findings and make recommendations on integrated care for older people. It will not judge, rate or produce reports on individual providers.

CQC Website link : <http://www.cqc.org.uk/content/what-we-do-inspection>

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12.10.15